AI ASSISTED DOCUMENTTION: FREQUENTLY ASKED QUESTIONS (FAQ)

1.What is AI Assisted Documentation?

AI Assisted Documentation is a new technology that is being used in healthcare to help providers with documentation of medical visits. The technology is used to transform the provider patient conversation into a meaningful note that is then reviewed by the provider.

2.How is my privacy protected?

Data is transmitted and stored via secure encrypted channels. All data is stored and processed using HIPAA-secure US-based data centers to meet security and availability requirements.

3.Is AI Assisted Documentation HIPPA Compliant?

Yes, AI documentation is HIPPA compliant.

4.How long is my data stored?

Patient data is stored for 30-60 days after the encounter on a secure cloud. After 60 days, the data is safely and securely deleted and can no longer be recovered.

5.Can I choose not to have AI used for my visit?

Yes, you can tell your provider that you prefer for them not to use AI documentation for your note.

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